

by Schneider Electric

### System Monitor Update Guide for PS5000

2017, November Schneider Electric Japan Holdings Ltd.



#### Overview

#### Download of New System Monitor

Download the update program from the link below. http://www.pro-face.com/otasuke/download/ps/ps5000/system\_monitor2.htm

SystemMonitorAgentSetup\_Pro-face SystemMonitorDriver\_Pro-face SystemMonitorServerSetup\_Pro-face



Download the three files on the left. Copy them to the PS5000 Series. For how to use, see the update procedures 1 to 3 that will be described later.

#### Overview



### Overview



## Update Procedure\_A

Uninstall the old System Monitor.







1. Select Windows [Start] – [Control Panel] – [Uninstall a program].



Programs Uninstall a program

- 2. If the version of the installed System Monitor is for the old one, go to 3.
  - \* If it's already for the new System Monitor, this step is not necessary. Close [Uninstall a program] to end the work.

Service Contract PenMount Windows USB Driv	/er V2.4.4.346 Kev.3	PenMount	//28/2017		
PostgreSQL 9.2 (x86)		PostgreSQL Global Developmen	7/28/2017	133 MB	9.2
R Pro-face Remote HMI Server		Digital Electronics Corporation	4/26/2015	12.2 MB	1.10.000
psqIODBC		PostgreSQL Global Developmen	8/13/2015	3.76 MB	09.02.0100
- 💥 Realtek High Definition Audiq	Driver	Realtek Semiconductor Corp.	7/28/2017		6.0.1.7512
💷 SUSI		Pro-face	8/13/2015	2.12 MB	4.0.12861.0
System Monitor Server		Pro-face	10/20/2015	73.4 MB	3.0.30
🜌 System Monitoring Agent		Pro-face	10/20/2015	14.4 MB	3.0.30

3.0.34 : New System Monitor Version

3. Execute the downloaded file, "SystemMonitorServerSetup\_Pro-face".



\* Uninstall the System Monitor Server using the downloaded file instead of [Uninstall a program].

4. The following window appears while it's being executed. Select [Uninstall].



5. The Apache Tomcat Uninstall window appears while it's being executed. Select [Uninstall].

🛃 Apache Tomcat U	Jninstall	X
Uninstall Apache Remove Apache To	Tomcat omcat from your computer.	
Apache Tomcat will uninstallation.	l be uninstalled from the following folder. Click Uninstall to start the	
Uninstalling from:	C:\Program Files (x86)\Apache Software Foundation\	
Nullsoft Install System	V2,46	ancel

6. You are asked if you remove all files or choices are displayed. Select [Yes]. Uninstallation of "Apache Tomcat" is completed.



7. The following window appears while the "Apache Tomcat" is being removed. Select [Yes].



8. When the following window appears, press [OK].



9. Uninstallation of the System Monitor Server is completed.

10. On [Uninstall a program], select "System Monitoring Agent" and press [Uninstall]. The following window appears. Select [Yes]. The process of uninstallation is completed.

Organize 🔹 Uninstall Repair					
Name		Publisher	Installed On	Size	Version
💋 Adobe Flash Player 11 ActiveX		Adobe Systems Incorporated	7/28/2017	6.00 MB	11.7.700.22
🍪 BacklightControl		Pro-face	10/20/2015	1.81 MB	1.0.2
Intel(R) Network Connections 20.0.	10.0	Intel	7/28/2017	35.4 MB	20.0.10.0
1 Intel® Graphics Driver		Intel Corporation	7/28/2017	74.2 MR	10.18,14.41
😹 Intel® Management Engine Comp	one Programs and	d Features	10000		.1730
🔁 Intel® Rapid Storage Technology					.1002
<table-of-contents> Intel® USB 3.0 eXtensible Host Con</table-of-contents>	ntro 🥼 Are	you sure you want to uninstall Syste	em Monitoring	Agent?	33
🕌 Java 7 Update 71	_				0
🕌 Java 7 Update 71 (64-bit)	I In the	for the second sec	Ver	No	0
5.2 Microsoft .NET Framework		future, do not show me this dialog t			209
🥪 Microsoft Silverlight		witcrosoft Corporation	4/20/2013	DIVI C.UC	<del>1</del> 118.0
Microsoft Visual C++ 2008 Redistrik	butable - x64 9	Microsoft Corporation	4/26/2015	788 KB	9.0.30729
Microsoft Visual C++ 2008 Redistrik	butable - x86 9	Microsoft Corporation	8/13/2015	600 KB	9.0.30729.6
Microsoft Visual C++ 2010 x64 Red	listributable - 1	Microsoft Corporation	7/28/2017	13.8 MB	10.0.40219
Microsoft Visual C++ 2010 x86 Red	listributable - 1	Microsoft Corporation	7/28/2017	11.8 MB	10.0.40219
🐯 PenMount Windows USB Driver V2.	.4.4.346 Rev.3	PenMount	7/28/2017		
Pro-face Remote HMI Server		Digital Electronics Corporation	4/26/2015	12.2 MB	1.10.000
💷 psqIODBC		PostgreSQL Global Developmen	8/13/2015	3.76 MB	09.02.0100
😹 Realtek High Definition Audio Drive	er	Realtek Semiconductor Corp.	7/28/2017		6.0.1.7512
SUSI		Pro-face	8/13/2015	2.12 MB	4.0.12861.0
📝 🚅 System Monitoring Agent		Pro-face	10/20/2015	14.4 MB	3.0.30

#### 11. Uninstall "SUSI" following the same step as 10.

sqlODBC	PostgreSQL Global Developmen	8/13/2015	3./6 MB	09.02.0100
🔀 Realtek High Definition Audio Driver	Realtek Semiconductor Corp.	7/28/2017		6.0.1.7512
SUSI	Pro-face	8/13/2015	2.12 MB	4.0.12861.0

## Update Procedure\_B

Install the new System Monitor.





1. Execute the downloaded file for the new one, "SystemMonitorDriver\_Pro-face".



2. When a setup type of window appears while the file is being executed, select [Typical] to proceed.



3. Installation of SUSI (System Monitor Driver) is completed.

4. Execute the downloaded file for the new one, "SystemMonitorAgentSetup\_Pro-face".



5. When the server setup window appears while the file is being executed, configure the following setting.



6. When the VNC Setting window appears, select "Default Setting" to proceed.



- 7. Installation of the System Monitoring Agent is completed.
- 8. Execute the downloaded file for the new one, "SystemMonitorServerSetup\_Pro-face".



9. When the Tomcat Server Setting window appears while the file is being executed, proceed with the following setting.

System Monitor Server
Tomcat Server Attributes Please configure the Tomcat server attributes
To install in this folder, dick "Next". To install to a different folder, enter it below or click "Browse".
C:\Program Files (x86)\Apache Software Foundation\ Browse
HTTP Port Number: 8080
< Back Next > Cancel

#### HTTP Port Number : 8080

10. When the PostageSQL Server Password Setting window appears, enter the password as shown below and proceed.

System Monitor Server				
PostgreSQL Server Setting Please configure the PostgreSQL server attributes				
To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".				
C:\Program Files (x86)\PostgreSQL\ Browse				
Password:				
Retype Password:				
< Back Next > Cancel				

Password : admin \* Retype password : admin

\* It is the password specified on the System Monitor at shipping from the factory. If 15 another password exists for management, enter it.

11. When the window related with recovery of the database appears, select the following to proceed.

System Monitor Server	
Restore System Monitor Database	
You can restore your System Monitor database at this step	I do not need to restore database
Whitch option do you want?	
I do not need to restore database      Destars Sustan Manitar database	Restore System Monitor database
	in the store system normal database
< Back Next > Cancel	

12. When the System Monitor Server Password Setting window appears, enter the password as shown below and proceed.

Login Information Please set administrator user i	nformation		2
Login account:			
admin			
Login password:			
•••••			
Retype password:			
•••••			
	< Back	Next >	Cancel

Login Password : admin \* Retype password : admin

\* It is the password specified on the System Monitor at shipping from the factory. If 16 another password exists for management, enter it.

- 13. Installation of the System Monitor Server is completed.
- 14. Select Windows [Start] [Control Panel] [Uninstall a program].



Programs Uninstall a program

15. Make sure that the version of the installed System Monitor is for the new one.

🖙 PenMount Windows USB Di	river V2.4.4.346 Rev.3	PenMount	//28/201/		
PostgreSQL 9.2 (x86)		PostgreSQL Global Developmen	7/28/2017	133 MB	9.2
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psqIODBC		PostgreSQL Global Developmen	8/13/2015	3.76 MB	09.02.0100
Kealtek High Definition Aug	io Driver	Realtek Semiconductor Corp.	7/28/2017		6.0.1.7512
SUSI		Pro-face	7/28/2017	2.20 MB	4.0.14441.0
System Monitor Server		Pro-face	7/28/2017	74.1 MB	3.0.34
🌌 System Monitoring Agent		Pro-face	7/28/2017	14.4 MB	3.0.34

3.0.34 : The version of System Monitor

### Update Procedure\_C

#### Install hotfix (QFE).



In order to run new System Monitor compatible, it's necessary to support SHA-2 digital signature. Access the Microsoft site and install the update program to Windows.

\* For a Win8.1 environment, this step is not necessary. Go to the update procedure\_B.



#### Update Procedure\_C – Install hotfix (QFE).

1. Access the Microsoft site below. https://www.microsoft.com/en-US/download/details.aspx?id=46148

2. Scroll the screen to find the following display. Select the OS language you are using and click on the Download button.

Select Language:	English	•	Download

3. Copy the downloaded file called "Windows6.1-KB3033929-x64.msu" to any folder of the PS5000 and execute it.



#### Update Procedure\_C - Install hotfix (QFE).

4. The following window appears. Click on the [Yes] button.

Windows Update Standalone Inst	aller	X
Do you want to install the follow Security Update for Windows	ving Windows software upda (KB3033929)	ite?
	Yes	10

**5.** The update program is installed. After the installation is completed, click on [Restart Now] to restart Windows.



# **Pro-face**

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